

helping Desun Hospital provide better healthcare



Desun Hospital & Heart Institute is an NABH-accredited hospital and heart research institute located in Kolkata.



Business Challenge

- Desun Hospital needed simplified, cost-effective solutions to support their inter-office communications
- They wanted to efficiently manage the high volume of critical calls that were made between doctors, customers and vendors
- They needed to ensure that their people and assets were working efficiently
- Desun Hospital wanted to enable better monitoring of operations at their newly setup super-speciality hospital in Siliguri



Our Solution

- ViTM Enterprise Mobility Solution with in-built data helped reduce inter-office calling and data costs
- We set up an Office Wireline Voice solution to support their high call volumes
- Our Location Tracking solution helped them track and monitor their people, assets and inventory, which led to improved efficiency and productivity
- We set up MPLS connectivity between Desun's Kolkata and Siliguri sites, which helped in CCTV monitoring for patient safety, hospital security, video conferencing, CRM, and the sharing of medical reports



Business Impact

- Desun's hospitals in Kolkata and Siliguri significantly improved their communications and operational efficiency and our approach established ViTM Business as the preferred technology partner for Desun hospital



Enterprise Mobility



Communication



Connectivity



Security



IoT



Cloud

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